

# HELLO SYSTEM (336) 883-3026

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## Step 1 – General Information

Press **#** to accept/move/skip forward or press **\*** to go back.

Cut off for Scheduling or Rescheduling Inspections is 6:00am of the current day.

Please do not end call until you have received a confirmation number.

## Step 2 - Enter Permit ID

Using your phone key pad, please enter your permit ID number without the dashes. The ID begins with letters. Use the corresponding number from your keypad, such as “OC” equals “62” followed by the # keys. The system looks up your permit. Press **#** to continue or press the **\*** to re-enter Permit ID.

## Step 3 - Select Trade Group

To request **Building** inspection, press 1

To request **Electrical** inspection, press 2

To request **Mechanical** inspection, press 3

To request **Plumbing** inspection, Press 4

To request **Site or Zoning** inspection, press 5

To request **Fire** inspection, press 6

To hear all available inspections, press **#**

**Step 4** - Enter the 3-digit inspection code followed by the **#** key (i.e. 101 for Building-Footing).

### Building Inspections (Group 1 Types of Inspections)

**101 - Footing** (*excavated trenches, grade stakes, forms, etc.*)

**102 - Foundation** (*masonry walls, piers, poured walks, etc.*)

**103 - Waterproofing** (*perimeter from footing to finish grade*)

**104 - Slab** (*subgrade & base, grade beams, piers, etc.*)

**105 - Framing** (*roof, walls, ceiling, floor framing, nailing, and lintel*)

**106 - Insulation** (*insulation against unconditioned space*)

**107 - Final** (*All code items completed*)

**108 - Exterior** (*Windows set and flashed properly, prior to installation of siding*)

**109 - Pre-Insulation/Energy**

**110 - Above Ceiling** (*Necessary inspection above suspended ceiling if not done during framing*)

**111 - Monolithic Slab**

**112 - Miscellaneous**

### Electrical Inspections (Group 2 Types of Inspections)

**201 - Service** (*increase in meter size & energy usage*)

**202 - Rough** (*inspection of wires in walls, ceiling or floor before they are concealed*)

**203 - Final** (*All code items are completed*)

**204 - Water Heater**

**205 - Above Ceiling** (*Necessary inspection above suspended ceiling if not done during rough*)

**206 - Bonding**

**207 - Temporary Service** (*Previously called, “Saw Service” for use by contractors during construction*)

**208 - Provisional Power** (*Previously called, “Temporary Power”. \*\*Available for results only\*\**)

**209 - Low Voltage Rough**

**210 - Low Voltage Above Ceiling**

**211 - Low Voltage Final**

**212 - Photovoltaic Rough**

**213 - Photovoltaic Final**

**214 - Miscellaneous**

**215 - Under Slab**

**216 - Provisional Power Request** (*Previously called, “Temporary Power”. This is a request only*)

## **Mechanical Inspections (Group 3 Types of Inspections)**

- 301 - Rough (*usually to inspect ducts, pipes, equipment before it is covered or concealed*)
- 302 - Final (*All codes items completed*)
- 303 - Gas Pressure Rough (*Gas line rough-in before covering*)
- 304 - Gas Pressure Final (*final test and release of gas meter*)
- 305 - Provisional Power (*Previously called, "Temporary Power". \*\*Available for results only\*\**)
- 306 - Above Ceiling (*Necessary inspection above suspended ceiling if not done during rough*)
- 307 - Water Heater
- 308 - Miscellaneous
- 309 - Under Slab

## **Plumbing Inspections (Group 4 Types of Inspections)**

- 401 - Sewer (*Usually pipe, underground, building to sewer tap*)
- 402 - Under Slab (*Usually pipe under concrete slab*)
- 403 - Top-Out (slab) (*Usually pipe above slab to roof*)
- 404 - Rough (*Usually pipe, crawl space to roof*)
- 405 - Final (*All code items completed and water & sewer replacement*)
- 406 - Water Heater
- 407 - Storm Underground
- 408 - Water
- 409 - Provisional Power (*Previously called, "Temporary Power". \*\*Available for results only\*\**)
- 410 - Miscellaneous
- 411 - Interceptor

## **Site Inspections (Group 5 Types of Inspections)**

- 501 - Zoning (*Includes Landscaping and all local code items*)
- 502 - Sign Final (*height, location and square footage regulations*)
- 503 - Backflow (*backflow*)
- 504 - Driveway (*location, flare, and width of forms*)
- 505 - Sidewalk (*location and width*)
- 506 - Water Quality Device (*location and design of permanent water quality device*)
- 507 - Design Review (*building façade material type and layout*)
- 508 - Street and Utility (*Engineering Services inspection of street and utilities*)

## **Fire (Group 6 Types of Inspections)**

- 601 - Rough
- 602 - Final
- 603 - Above Ceiling (*Inspection of wiring or piping above suspended ceiling if not done during rough*)
- 604 - Sprinkler Rough
- 605 - Sprinkler Final
- 606 - Alarm Rough
- 607 - Alarm Final
- 608 - Suppression Rough
- 609 - Suppression Final
- 610 - Tent Final
- 611 - Miscellaneous